

# RivLink



cc. reg no. 2003/057517/23

The ultimate claims administration solution!

28 October 2020

Dear Practitioner

**RE: RIVLINK CLOSED FROM 18 DEC 2020 to 4 JAN 2021**

Please note that the offices of RivLink Computing will be closed for the festive season from Friday, 18 December 2020 and will reopen on Monday, 4 January 2021.

The last official RivLink payment will be on Friday, 18 December. The first payment for 2021 will be on Friday, 8 January. We will be doing one final payment on Wednesday, 23 December for any claims received by fax or email by NO LATER than **5pm (17h00) on Tuesday, 22 December**. This is due to the fact that the public holiday is on the Friday.

**In order to get all of the work to the medical aids as quickly as possible in January, please note that the fax line and emails will remain in operation. Please continue to fax (or email) as often as possible during this period.**

Wishing you and your family a wonderful festive season.

Kind regards

**JULES, TANA, KAYLA & ZEAH**